

CWIN Nepal

CHILD HELPLINE NEPAL - 1098

Quarterly Report 2014
(January – March)

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1. Hotline Calls Record (Jan – Mar)

S. No.	Categories	Gender		Total
		Boy	Girl	
1	Medical Accident	25	11	36
2	Rescue	22	22	44
3	Shelter	21	20	41
4	Legal	26	28	54
5	Labor Exploitation	28	26	54
6	Sexual Abuse	9	16	25
7	Physical Abuse	12	7	19
8	Jail / Custody	10	3	13
9	Financial Help / Sponsor	52	36	88
10	Support / Help	67	53	120
11	Mentally ill	7	2	9
12	Physical Disable	3	1	4
13	Child Marriage	7	10	17
14	Child Trafficking	0	0	0
15	Death	1	0	1
16	Drug Abuse	3	3	6
17	Lost	59	42	101
18	Found	47	37	84
19	Psycho-social Guidance	15	9	24
20	Information (CWIN / Helpline)	1078	633	1711
21	Information (Other NGOs)	190	149	339
22	School Bullying	0	0	0
23	Line cut / wrong no.	538	330	868
24	Silent calls			2827
25	Abusive	35	10	45
26	Online Abuse	1	2	3
27	Follow up	1200	1031	2231
	Total	3456	2481	8764

2. Child Calls Record (Jan – Mar)

S. No.	Categories	Gender		Total
		Boy	Girl	
1	Medical Accident	4	4	8
2	Rescue	1	2	3
3	Shelter	4	2	6
4	Legal	1	2	3
5	Labor Exploitation	1	3	4
6	Sexual Abuse	2	5	7
7	Physical Abuse	3	1	4
8	Jail / Custody	1	1	2
9	Financial Help / Sponsor	14	15	29
10	Support / Help	8	11	19
11	Mentally ill	4	1	5
12	Child Marriage	0	3	3
13	Lost	5	3	8
14	Found	2	2	4
15	Psycho-social Guidance	8	3	11
16	Information (CWIN / Helpline)	248	181	429
17	Information (Other NGOs)	10	16	26
18	School Bullying	0	1	1
19	Line cut / wrong no.	146	73	219
20	Abusive	17	5	22
21	Online Abuse	1	0	1
22	Follow up	156	77	233
	Total	636	411	1047

3. Total no. of registered cases

S. No.	Month	Gender		Total
		Boy	Girl	
1	January	78	43	121
2	February	87	32	119
3	March	84	42	126
	Total	249	117	366

4. Age group of registered cases

S. No.	Age Group	Gender		Total
		Boy	Girl	
1	0 - 5 years	20	6	26
2	6 - 10 years	70	27	97
3	11 - 13 years	83	35	118
4	14 - 16 years	67	41	108
5	17 years and above	9	8	17
	Total	249	117	366

5. Permanent District

S. No.	Permanent Address (District)	Gender		Total
		Boy	Girl	
1	Arghakhanchi	0	1	1
2	Baglung	1	0	1
3	Bajhang	1	0	1
4	Banke	6	2	8
5	Bara	7	3	10
6	Bardiya	2	0	2
7	Bhaktapur	3	2	5
8	Bhojpur	1	0	1
9	Chitwan	3	3	6
10	Dang	5	0	5
11	Dhading	12	3	15
12	Dhankuta	0	1	1
13	Dolakha	5	4	9
14	Dolpa	1	0	1
15	Doti	0	1	1
16	Gorkha	2	1	3
17	Gulmi	0	1	1
18	Humla	2	1	3
19	Jhapa	2	1	3
20	Jumla	1	0	1
21	Kalikot	3	1	4
22	Kapilvastu	0	1	1
23	Kaski	5	11	16
24	Kathmandu	11	8	19
25	Kavrepalanchok	20	4	24
26	Khotang	5	2	7
27	Lalitpur	6	3	9

28	Lamjung	8	1	9
29	Makwanpur	35	17	52
30	Morang	12	7	19
31	Mustang	0	1	1
32	Myagdi	1	0	1
33	Nawalparasi	2	1	3
34	Nuwakot	7	5	12
35	Okhaldhunga	1	0	1
36	Palpa	0	1	1
37	Panchthar	1	0	1
38	Parsa	0	1	1
39	Pyuthan	1	1	2
40	Ramechhap	5	3	8
41	Rautahat	1	2	3
42	Rolpa	1	0	1
43	Rukum	1	1	2
44	Rupandehi	0	1	1
45	Salyan	5	1	6
46	Sankhuwasabha	3	1	4
47	Saptari	5	4	9
48	Sarlahi	3	1	4
49	Sindhuli	8	3	11
50	Sindhupalchok	15	5	20
51	Solukhumbu	1	0	1
52	Sunsari	13	2	15
53	Surkhet	3	1	4
54	Tanahu	3	0	3
55	Taplejung	0	1	1
56	Terhathum	1	0	1
57	Out of Nepal	7	0	7
58	Unidentified	2	2	4
	Total	249	117	366

6. Ethnicity of the registered cases

S. No.	Ethnicity	Gender		Total
		Boy	Girl	
1	Janajati	110	55	165
2	Dalit	61	20	81
3	Bhramin	28	20	48
4	Chhetri	40	20	60
5	Unidentified	5	1	6

6	Others	5	1	6
	Total	249	117	366

7. Parental Condition

S. No.	Parental Condition	Gender		Total
		Boy	Girl	
1	Only Father	10	7	17
2	Only Mother	29	13	42
3	Both	182	81	263
4	No Parents	16	11	27
5	Unidentified	12	5	17
	Total	249	117	366

8. Step Parents

S. No.	Step Parents	Gender		Total
		Boy	Girl	
1	Father	9	5	14
2	Mother	18	17	35
3	Both	1	1	2
	Total	28	23	51

9. Children Abandoned

S. No.	Abandoned by	Gender		Total
		Boy	Girl	
1	Father	17	10	27
2	Mother	19	13	32
3	Both	11	4	15
	Total	47	27	74

10. Educational Background

S. No.	Educational Background	Gender		Total
		Boy	Girl	
1	Enrolled	155	85	240
2	Never Enrolled	33	15	48
3	Drop Out	56	12	68
4	Unidentified	5	5	10
	Total	249	117	366

11. Sources of the case

S. No.	Sources	Gender		Total
		Boy	Girl	
1	Direct Helpline	21	13	34
2	School (Teacher)	7	5	12
3	Police	31	13	44
4	Community	92	37	129
5	Child Clubs	3	2	5
6	Child Friends	2	3	5
7	CWIN Contact Center	2	1	3
8	CHN - Kathmandu	6	2	8
9	CHN - Kaski	4	0	4
10	CHN - Makwanpur	2	0	2
11	CHN - Banke	1	0	1
12	NGO	32	11	43
13	VCPC	1	1	2
14	DCWB	19	3	22
15	CCWB	2	2	4
16	Khoj Talash	3	2	5
17	Adolescent Forum	0	1	1
18	CBOs	1	0	1
19	MCPC	1	2	3
20	Family	15	12	27
21	Relatives	1	1	2
22	Self	1	6	7
23	Others	2	0	2
	Total	249	117	366

12. Medium of Information

S. No.	Medium of Information	Gender		Total
		Boy	Girl	
1	1098 Telephone	185	88	273
2	Field Visit	1	1	2
3	Letter	40	17	57
4	E-Mail	3	2	5
5	Print Media	19	9	28
6	Fax	1	0	1
	Total	249	117	366

13. Background of the children

S. No.	Background	Gender		Total
		Boy	Girl	
1	Student	140	76	216
2	Domestic Worker	5	15	20
3	Hotel Worker	39	9	48
4	Agriculture Labor	0	2	2
5	Carpet Labor	0	1	1
6	Transportation Worker	10	0	10
7	Porter	1	0	1
8	Street Children	7	0	7
9	Construction Work	3	0	3
10	Young Kid (below age 3)	6	1	7
11	Factory Worker	1	1	2
12	Nothing Specific	21	5	26
13	Unidentified	4	5	9
14	Others	12	2	14
	Total	249	117	366

14. Prime problems of the children (when the case was registered)

S. No.	Problems	Gender		Total
		Boy	Girl	
1	Physical Abuse (Torture)	12	8	20
2	Mental Abuse (Torture)	0	5	5
3	Sexual Abuse	0	14	14
4	Corporal Punishment	7	1	8
5	Labor Exploitation	51	14	65
6	Lost	54	28	82
7	Sick	5	1	6
8	Sponsor (ES)	17	11	28
9	Neglect	17	6	23
10	Orphaned	9	5	14
11	Trafficking	15	1	16
12	Accident	1	0	1
13	Child Delinquency	10	1	11
14	Psycho-Social Problem	3	1	4
15	Family Conflict	1	1	2
16	Careless to Children	18	2	20
17	Death	0	1	1
18	Child Marriage	4	9	13

19	HIV / AIDS	1	0	1
20	Physical Disable	5	1	6
21	Mentally Challenged	1	0	1
22	Telephone Abuse	0	1	1
23	Birth Registration	3	1	4
24	Request for Shelter	8	5	13
25	Others	7	0	7
	Total	249	117	366

15. Other associated problems of the children along with prime problem

S. No.	Problems	Gender		Total
		Boy	Girl	
1	Physical Abuse (Torture)	14	12	26
2	Mental Abuse (Torture)	2	10	12
3	Sexual Abuse	0	14	14
4	Corporal Punishment	11	1	12
5	Labor Exploitation	54	16	70
6	Lost	55	28	83
7	Sick	9	3	12
8	Sponsor (ES)	21	12	33
9	Neglect	67	16	83
10	Orphaned	16	5	21
11	Trafficking	15	1	16
12	Accident	1	1	2
13	Child Delinquency	12	1	13
14	Psycho-Social Problem	6	6	12
15	Family Conflict	10	8	18
16	Parents in Jail	0	1	1
17	Financial Crisis	58	31	89
18	Drug Used	1	0	1
19	Careless to Children	54	10	64
20	Death	0	1	1
21	Child Marriage	4	15	19
22	HIV / AIDS	1	0	1
23	Physical Disable	6	1	7
24	Mentally Ill	2	0	2
25	Mentally Challenged	2	1	3

26	Glue Sniffing	3	0	3
27	Telephone Abuse	0	1	1
28	Displaced	1	0	1
29	Birth Registration	3	1	4
30	Citizenship Certificate	1	0	1
31	Request for Shelter	19	10	29

16. Helpline Services

S. No.	Helpline Services	Gender		Total
		Boy	Girl	
1	Emergency Rescue	65	19	84
2	Emergency Shelter	115	36	151
3	Ambulance / Vehicle Service	80	21	101
4	Medical First Aid Service	23	9	32
5	Treatment in Hospital	7	0	7
6	Emergency Support	81	29	110
7	Psycho-social counseling	158	75	233
8	Legal Service	34	19	53
9	Family Reintegration	75	18	93
10	Referral	59	28	87
11	Sponsor (Education)	5	3	8
12	Initiation to search missing children	35	24	59
13	Family Tracing	14	4	18
14	Follow up	98	51	149

17. Referred to

S. No.	Referred to	Gender		Total
		Boy	Girl	
1	CWIN Balika Peace Home	0	1	1
2	Long Term Shelter Homes	5	1	6
3	CHN-Kathmandu	4	0	4
4	CHN-Kaski	1	1	2
5	CHN-Banke	1	1	2
6	CHN-Makwanpur	1	4	5
7	CHN-Morang	5	1	6
8	Police	4	1	5
9	CCWB	12	6	18

10	DCWB	17	11	28
11	Hospital	3	1	4
12	Others	6	0	6
	Total	59	28	87

18. Reason behind death of children

S. No.	Reasons behind death	Gender		Total
		Boy	Girl	
1	Accident	0	1	1
	Total	0	1	1

19. Children facing accident

S. No.	Type of Accident	Gender		Total
		Boy	Girl	
1	Road Accident	0	1	1
2	Fall down from height	1	0	1
	Total	1	1	2

20. Sickness of children

S. No.	Health problems	Gender		Total
		Boy	Girl	
1	Viral Fever	2	1	3
2	Cancer	1	0	1
3	TB	1	0	1
4	Heart Diseases	0	1	1
5	Epilepsy	1	0	1
6	ENT	1	1	2
7	Hidrosiphalos	1	0	1
8	Problem in Bone	1	0	1
9	Wound	1	0	1

21. Problems segregated on the basis of district

Problems	Districts	Gender		Total
		Boy	Girl	
Physical Abuse (Torture)	Bara	0	1	1
	Bardiya	1	0	1
	Dolakha	1	0	1
	Jhapa	1	0	1

	Kathmandu	2	3	5
	Makwanpur	3	2	5
	Morang	1	0	1
	Okhaldhunga	1	0	1
	Surkhet	0	1	1
	Out of Nepal	2	0	2
	Unidentified	0	1	1
	Total	12	8	20
Mental Abuse (Torture)	Chitwan	0	1	1
	Kaski	0	3	3
	Khotang	0	1	1
	Total	0	5	5
Sexual Abuse	Arghakhanchi	0	1	1
	Banke	0	1	1
	Bhaktapur	0	1	1
	Chitwan	0	1	1
	Dhankuta	0	1	1
	Doti	0	1	1
	Gulmi	0	1	1
	Kavrepalanchok	0	2	2
	Makwanpur	0	3	3
	Morang	0	2	2
	Total	0	14	14
Corporal Punishment	Jhapa	1	0	1
	Kathmandu	3	1	4
	Sindhupalchok	1	0	1
	Sunsari	2	0	2
	Total	7	1	8
Labor Exploitation	Banke	5	0	5
	Bara	3	1	4
	Bhaktapur	3	0	3
	Dhading	3	1	4
	Dolakha	2	2	4
	Jhapa	0	1	1
	Kapilvastu	0	1	1
	Kathmandu	1	0	1
	Kavrepalanchok	11	1	12
	Makwanpur	3	0	3
	Mustang	0	1	1
	Nawalparasi	0	1	1
	Ramechhap	3	1	4

	Rupandehi	0	1	1
	Sarlahi	0	1	1
	Sindhuli	2	1	3
	Sindhupalchok	11	1	12
	Tanahu	1	0	1
	Out of Nepal	3	0	3
	Total	51	14	65
Lost	Baglung	1	0	1
	Bara	4	1	5
	Chitwan	1	0	1
	Dhading	3	1	4
	Jumla	1	0	1
	Kaski	2	3	5
	Kathmandu	0	2	2
	Kavrepalanchok	2	0	2
	Khotang	1	1	2
	Lamjung	5	0	5
	Makwanpur	15	7	22
	Morang	1	0	1
	Nawalparasi	2	0	2
	Nuwakot	3	2	5
	Palpa	0	1	1
	Panchthar	1	0	1
	Pyuthan	0	1	1
	Ramechhap	1	2	3
	Rautahat	1	2	3
	Rolpa	1	0	1
	Rukum	0	1	1
	Salyan	0	1	1
	Sankhuwasabha	1	0	1
	Sarlahi	3	0	3
	Sindhupalchok	1	2	3
	Sunsari	1	0	1
	Taplejung	0	1	1
	Terhathum	1	0	1
	Out of Nepal	1	0	1
	Unidentified	1	0	1
	Total	54	28	82
Sick	Dolakha	0	1	1
	Gorkha	1	0	1
	Humla	1	0	1

	Makwanpur	1	0	1
	Salyan	1	0	1
	Sindhuli	1	0	1
	Total	5	1	6
Sponsor (ES)	Dhading	3	1	4
	Kaski	2	2	4
	Kathmandu	1	1	2
	Kavrepalanchok	2	0	2
	Lalitpur	2	3	5
	Lamjung	0	1	1
	Morang	1	2	3
	Sindhuli	2	0	2
	Sunsari	4	1	5
	Total	17	11	28
Neglect	Chitwan	1	1	2
	Dhading	1	0	1
	Kaski	1	0	1
	Kathmandu	1	0	1
	Kavrepalanchok	2	0	2
	Khotang	1	0	1
	Lalitpur	1	0	1
	Makwanpur	2	1	3
	Morang	2	1	3
	Myagdi	1	0	1
	Nuwakot	0	2	2
	Ramechhap	1	0	1
	Sunsari	1	0	1
	Out of Nepal	1	0	1
	Unidentified	1	1	2
	Total	17	6	23
Orphaned	Lamjung	1	0	1
	Nuwakot	1	1	2
	Saptari	3	2	5
	Sindhuli	3	2	5
	Tanahu	1	0	1
	Total	9	5	14
Trafficking	Dang	4	0	4
	Dolpa	1	0	1
	Morang	5	0	5
	Salyan	3	0	3
	Sankhuwasabha	2	1	3

	Total	15	1	16
Accident	Makwanpur	1	0	1
	Total	1	0	1
Child Delinquency	Kavrepalanchok	1	0	1
	Khotang	2	0	2
	Lalitpur	2	0	2
	Makwanpur	2	0	2
	Sunsari	3	1	4
	Total	10	1	11
Psycho-Social Problem	Kathmandu	1	0	1
	Nuwakot	1	0	1
	Sindhupalchok	0	1	1
	Sunsari	1	0	1
	Total	3	1	4
Family Conflict	Makwanpur	1	0	1
	Morang	0	1	1
	Total	1	1	2
Careless to Children	Bajhang	1	0	1
	Bhojpur	1	0	1
	Dang	1	0	1
	Dolakha	1	0	1
	Gorkha	1	0	1
	Humla	1	1	2
	Kalikot	3	1	4
	Kathmandu	1	0	1
	Kavrepalanchok	1	0	1
	Lalitpur	1	0	1
	Nuwakot	1	0	1
	Rukum	1	0	1
	Salyan	1	0	1
	Sindhupalchok	1	0	1
	Solukhumbu	1	0	1
	Tanahu	1	0	1
	Total	18	2	20
Death	Kaski	0	1	1
	Total	0	1	1
Child Marriage	Banke	0	1	1
	Kaski	0	2	2
	Kathmandu	0	1	1
	Kavrepalanchok	0	1	1
	Makwanpur	3	2	5

	Morang	1	1	2
	Parsa	0	1	1
	Total	4	9	13
HIV / AIDS	Kathmandu	1	0	1
	Total	1	0	1
Physical Disable	Chitwan	1	0	1
	Gorkha	0	1	1
	Khotang	1	0	1
	Makwanpur	1	0	1
	Saptari	2	0	2
	Total	5	1	6
Mentally Challenged	Banke	1	0	1
	Total	1	0	1
Telephone Abuse	Makwanpur	0	1	1
	Total	0	1	1
Birth Registration	Bhaktapur	0	1	1
	Dhading	2	0	2
	Makwanpur	1	0	1
	Total	3	1	4
Request for Shelter	Bardiya	1	0	1
	Dolakha	1	1	2
	Makwanpur	2	1	3
	Nuwakot	1	0	1
	Pyuthan	1	0	1
	Saptari	0	2	2
	Sindhupalchok	1	1	2
	Sunsari	1	0	1
	Total	8	5	13
Others	Kavrepalanchok	1	0	1
	Lamjung	2	0	2
	Morang	1	0	1
	Surkhet	3	0	3
	Total	7	0	7
Total		249	117	366

22. Problems segregation on the basis of parental condition

Parental Condition	Problems	Gender		Total
		Boy	Girl	
Only Father	Sexual Abuse	0	2	2
	Labor Exploitation	3	2	5
	Lost	2	1	3

Only Mother	Neglect	2	2	4
	Trafficking	1	0	1
	Child Marriage	1	0	1
	Request for Shelter	1	0	1
	Total	10	7	17
	Physical Abuse (Torture)	1	0	1
	Mental Abuse (Torture)	0	1	1
	Sexual Abuse	0	1	1
	Labor Exploitation	8	1	9
	Lost	0	3	3
	Sponsor (ES)	7	1	8
	Neglect	1	3	4
	Orphaned	1	0	1
	Trafficking	1	0	1
	Psycho-Social Problem	1	0	1
	Careless to Children	4	1	5
	Birth Registration	2	0	2
	Request for Shelter	2	2	4
	Others	1	0	1
	Total	29	13	42
Both	Physical Abuse (Torture)	9	5	14
	Mental Abuse (Torture)	0	4	4
	Sexual Abuse	0	9	9
	Corporal Punishment	7	1	8
	Labor Exploitation	35	9	44
	Lost	48	23	71
	Sick	4	1	5
	Sponsor (ES)	10	10	20
	Neglect	13	1	14
	Orphaned	1	0	1
	Trafficking	10	0	10
	Accident	1	0	1
	Child Delinquency	10	1	11
	Psycho-Social Problem	2	1	3
	Family Conflict	1	1	2
	Careless to Children	11	1	12
	Death	0	1	1
	Child Marriage	3	9	12
	HIV / AIDS	1	0	1
	Physical Disable	5	1	6
	Mentally Challenged	1	0	1

	Telephone Abuse	0	1	1
	Birth Registration	1	1	2
	Request for Shelter	4	1	5
	Others	5	0	5
	Total	182	81	263
No Parents	Physical Abuse (Torture)	1	2	3
	Labor Exploitation	0	1	1
	Lost	2	1	3
	Neglect	1	0	1
	Orphaned	7	5	12
	Trafficking	1	0	1
	Careless to Children	3	0	3
	Request for Shelter	1	2	3
	Total	16	11	27
Unidentified	Physical Abuse (Torture)	1	1	2
	Sexual Abuse	0	2	2
	Labor Exploitation	5	1	6
	Lost	2	0	2
	Sick	1	0	1
	Trafficking	2	1	3
	Others	1	0	1
	Total	12	5	17
Total		249	117	366

23. Problems segregation on the basis of background of the children

Background	Problems	Gender		Total
		Boy	Girl	
Student	Physical Abuse (Torture)	11	6	17
	Mental Abuse (Torture)	0	4	4
	Sexual Abuse	0	9	9
	Corporal Punishment	7	1	8
	Labor Exploitation	0	1	1
	Lost	40	21	61
	Sick	2	1	3
	Sponsor (ES)	17	11	28
	Neglect	12	4	16
	Orphaned	4	4	8
	Trafficking	7	1	8
	Accident	1	0	1
	Child Delinquency	8	0	8
	Psycho-Social Problem	2	1	3

	Careless to Children	15	2	17
	Death	0	1	1
	Child Marriage	0	4	4
	HIV / AIDS	1	0	1
	Telephone Abuse	0	1	1
	Birth Registration	0	1	1
	Request for Shelter	6	3	9
	Others	7	0	7
	Total	140	76	216
Domestic Worker	Physical Abuse (Torture)	1	1	2
	Mental Abuse (Torture)	0	1	1
	Sexual Abuse	0	2	2
	Labor Exploitation	4	7	11
	Lost	0	3	3
	Child Marriage	0	1	1
	Total	5	15	20
Hotel Worker	Sexual Abuse	0	1	1
	Labor Exploitation	35	4	39
	Lost	0	2	2
	Trafficking	2	0	2
	Careless to Children	1	0	1
	Child Marriage	0	2	2
	Birth Registration	1	0	1
	Total	39	9	48
Agriculture Labor	Lost	0	1	1
	Child Marriage	0	1	1
	Total	0	2	2
Carpet Labor	Physical Abuse (Torture)	0	1	1
	Total	0	1	1
Transportation Worker	Labor Exploitation	2	0	2
	Lost	1	0	1
	Neglect	1	0	1
	Trafficking	3	0	3
	Child Delinquency	1	0	1
	Family Conflict	1	0	1
	Request for Shelter	1	0	1
	Total	10	0	10
Porter	Lost	1	0	1
	Total	1	0	1
Street Children	Lost	5	0	5
	Child Delinquency	1	0	1

	Psycho-Social Problem	1	0	1
	Total	7	0	7
Construction Work	Labor Exploitation	3	0	3
	Total	3	0	3
Young Kid (below age 3)	Sick	1	0	1
	Neglect	1	0	1
	Orphaned	2	0	2
	Physical Disable	2	0	2
	Request for Shelter	0	1	1
	Total	6	1	7
Factory Worker	Labor Exploitation	0	1	1
	Lost	1	0	1
	Total	1	1	2
Nothing Specific	Lost	5	1	6
	Sick	1	0	1
	Neglect	1	0	1
	Orphaned	3	0	3
	Trafficking	1	0	1
	Family Conflict	0	1	1
	Careless to Children	2	0	2
	Child Marriage	1	1	2
	Physical Disable	3	1	4
	Mentally Challenged	1	0	1
	Birth Registration	2	0	2
	Request for Shelter	1	1	2
	Total	21	5	26
Unidentified	Sexual Abuse	0	2	2
	Lost	1	0	1
	Sick	1	0	1
	Neglect	2	2	4
	Orphaned	0	1	1
	Total	4	5	9
Others	Labor Exploitation	7	1	8
	Trafficking	2	0	2
	Child Delinquency	0	1	1
	Child Marriage	3	0	3
	Total	12	2	14
Total		249	117	366

24. Problems segregation on the basis of educational background of the children

Educational Background	Districts	Gender		Total
		Boy	Girl	
Enrolled	Physical Abuse (Torture)	12	6	18
	Mental Abuse (Torture)	0	3	3
	Sexual Abuse	0	11	11
	Corporal Punishment	7	1	8
	Labor Exploitation	14	6	20
	Lost	41	23	64
	Sick	2	1	3
	Sponsor (ES)	17	10	27
	Neglect	11	4	15
	Orphaned	4	4	8
	Trafficking	7	1	8
	Accident	1	0	1
	Child Delinquency	8	0	8
	Psycho-Social Problem	2	1	3
	Careless to Children	14	2	16
	Death	0	1	1
	Child Marriage	0	6	6
	HIV / AIDS	1	0	1
	Telephone Abuse	0	1	1
	Birth Registration	0	1	1
	Request for Shelter	7	3	10
	Others	7	0	7
	Total	155	85	240
Never Enrolled	Physical Abuse (Torture)	0	2	2
	Mental Abuse (Torture)	0	1	1
	Labor Exploitation	8	3	11
	Lost	4	0	4
	Sick	2	0	2
	Sponsor (ES)	0	1	1
	Neglect	3	2	5
	Orphaned	4	0	4
	Trafficking	1	0	1
	Child Delinquency	0	1	1
	Careless to Children	1	0	1
	Child Marriage	0	2	2
	Physical Disable	5	1	6
	Mentally Challenged	1	0	1

	Birth Registration	3	0	3
	Request for Shelter	1	2	3
	Total	33	15	48
Drop Out	Mental Abuse (Torture)	0	1	1
	Labor Exploitation	29	5	34
	Lost	7	4	11
	Neglect	2	0	2
	Orphaned	1	0	1
	Trafficking	7	0	7
	Child Delinquency	2	0	2
	Psycho-Social Problem	1	0	1
	Family Conflict	1	1	2
	Careless to Children	2	0	2
	Child Marriage	4	1	5
	Total	56	12	68
Unidentified	Sexual Abuse	0	3	3
	Lost	2	1	3
	Sick	1	0	1
	Neglect	1	0	1
	Orphaned	0	1	1
	Careless to Children	1	0	1
	Total	5	5	10
Total		249	117	366

25. Problems segregation on the basis of parental background

Parental Background	Problems	Gender		Total
		Boy	Girl	
Agriculturist	Physical Abuse (Torture)	4	1	5
	Mental Abuse (Torture)	0	1	1
	Corporal Punishment	1	0	1
	Labor Exploitation	25	5	30
	Lost	18	11	29
	Sponsor (ES)	2	1	3
	Neglect	2	0	2
	Trafficking	3	0	3
	Psycho-Social Problem	1	1	2
	Careless to Children	2	2	4
	Child Marriage	2	2	4
	Physical Disable	2	0	2
	Birth Registration	0	1	1
	Request for Shelter	1	1	2

	Others	4	0	4
	Total	67	26	93
Direct Wage Labor	Physical Abuse (Torture)	5	3	8
	Mental Abuse (Torture)	0	1	1
	Sexual Abuse	0	3	3
	Corporal Punishment	2	1	3
	Labor Exploitation	14	6	20
	Lost	19	12	31
	Sick	3	0	3
	Sponsor (ES)	9	7	16
	Neglect	12	4	16
	Orphaned	1	0	1
	Trafficking	7	0	7
	Accident	1	0	1
	Child Delinquency	5	1	6
	Family Conflict	1	1	2
	Careless to Children	6	0	6
	Child Marriage	2	2	4
	Physical Disable	1	1	2
	Birth Registration	2	0	2
	Request for Shelter	4	1	5
	Others	1	0	1
	Total	95	43	138
Business (Small)	Corporal Punishment	1	0	1
	Labor Exploitation	1	0	1
	Lost	5	1	6
	Sponsor (ES)	2	0	2
	Psycho-Social Problem	1	0	1
	Child Marriage	0	1	1
	Telephone Abuse	0	1	1
	Total	10	3	13
Government Service (Officer Level)	Physical Abuse (Torture)	1	0	1
	Mental Abuse (Torture)	0	1	1
	Lost	0	1	1
	Child Marriage	0	1	1
	Total	1	3	4
Government Service (Non-Officer Level)	Physical Abuse (Torture)	0	1	1
	Sexual Abuse	0	1	1
	Child Delinquency	1	0	1
	Child Marriage	0	1	1
	Total	1	3	4

Private / Public Service (Officer Level)	Physical Disable	1	0	1
	Total	1	0	1
Private / Public Service (Non-Officer Level)	Mental Abuse (Torture)	0	1	1
	Sponsor (ES)	1	0	1
	Trafficking	1	0	1
	Careless to Children	2	0	2
	Request for Shelter	0	1	1
	Total	4	2	6
Foreign Employment	Sexual Abuse	0	6	6
	Labor Exploitation	1	0	1
	Lost	5	1	6
	Sick	1	1	2
	Sponsor (ES)	1	3	4
	Trafficking	1	0	1
	Child Delinquency	2	0	2
	Psycho-Social Problem	1	0	1
	Careless to Children	3	0	3
	Request for Shelter	1	0	1
	Total	16	11	27
Transportation Worker	Sexual Abuse	0	1	1
	Lost	1	0	1
	Sponsor (ES)	1	0	1
	Neglect	1	1	2
	Child Delinquency	1	0	1
	Child Marriage	0	2	2
	Total	4	4	8
Unemployed	Labor Exploitation	2	0	2
	Sponsor (ES)	1	0	1
	Birth Registration	1	0	1
	Total	4	0	4
Unidentified	Physical Abuse (Torture)	1	1	2
	Mental Abuse (Torture)	0	1	1
	Sexual Abuse	0	3	3
	Corporal Punishment	3	0	3
	Labor Exploitation	8	2	10
	Lost	3	1	4
	Sick	1	0	1
	Neglect	1	1	2
	Orphaned	1	0	1
	Trafficking	2	1	3
	Child Delinquency	1	0	1

	Careless to Children	2	0	2
	Death	0	1	1
	HIV / AIDS	1	0	1
	Physical Disable	1	0	1
	Request for Shelter	1	0	1
	Others	2	0	2
	Total	28	11	39
No Parents	Physical Abuse (Torture)	1	2	3
	Labor Exploitation	0	1	1
	Lost	2	1	3
	Neglect	1	0	1
	Orphaned	7	5	12
	Trafficking	1	0	1
	Careless to Children	3	0	3
	Request for Shelter	1	2	3
	Total	16	11	27
Others	Lost	1	0	1
	Mentally Challenged	1	0	1
	Total	2	0	2
Total		249	117	366

26. Age group of lost and found children

S. No.	Age Group	Gender		Total
		Boy	Girl	
1	0 - 5 years	3	0	3
2	6 - 10 years	15	2	17
3	11 - 13 years	28	8	36
4	14 - 16 years	9	15	24
5	17 years and above	0	3	3
	Total	55	28	83

27. Sexual Abuse

27.1 Sexual abuse on the basis of background of the children

S. No.	Background	Gender		Total
		Boy	Girl	
1	Student	0	9	9
2	Domestic Worker	0	2	2
3	Hotel Worker	0	1	1
4	Unidentified	0	2	2

	Total	0	14	14
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27.2 Type of Sexual Abuse

S. No.	Type of sexual abuse	Gender		Total
		Boy	Girl	
1	Rape	0	12	12
2	Sexual Harassment	0	2	2
	Total	0	14	14

27.3 Perpetrators of sexual abuse

S. No.	Perpetrators	Gender		Total
		Boy	Girl	
1	Teacher	0	2	2
2	Relatives	0	2	2
3	Employer	0	2	2
4	Step Father	0	2	2
5	Neighbor	0	5	5
6	Others	0	1	1
	Total	0	14	14

28. Physical Abuse

28.1 Physical abuse on the basis of background of the children

S. No.	Background	Gender		Total
		Boy	Girl	
1	Student	13	9	22
2	Domestic Worker	1	2	3
3	Carpet Labor	0	1	1
	Total	14	12	26

28.2 Perpetrators of physical abuse

S. No.	Perpetrators	Gender		Total
		Boy	Girl	
1	Teacher	4	2	6
2	Relatives	0	1	1
3	Father	3	2	5
4	Siblings	0	1	1
5	Employer	1	3	4
6	Step Mother	0	1	1
7	Neighbor	2	0	2
8	Institutional Guardian / Caretaker	3	2	5

9	Others	1	0	1
	Total	14	12	26

29. Emergency Shelter provided on the basis of problem

S. No.	Problems	Gender		Total
		Boy	Girl	
1	Physical Abuse (Torture)	4	4	8
2	Mental Abuse (Torture)	0	1	1
3	Sexual Abuse	0	6	6
4	Labor Exploitation	33	6	39
5	Lost	19	8	27
6	Neglect	13	3	16
7	Trafficking	13	0	13
8	Child Delinquency	5	1	6
9	Psycho-Social Problem	1	0	1
10	Family Conflict	1	1	2
11	Careless to Children	16	2	18
12	Child Marriage	4	3	7
13	HIV / AIDS	1	0	1
14	Mentally Challenged	1	0	1
15	Request for Shelter	1	1	2
16	Others	3	0	3
	Total	115	36	151

30. Emergency shelter provided on the basis of background of children

S. No.	Background	Gender		Total
		Boy	Girl	
1	Student	48	17	65
2	Domestic Worker	1	7	8
3	Hotel Worker	31	5	36
4	Carpet Labor	0	1	1
5	Transportation Worker	8	0	8
6	Street Children	6	0	6
7	Construction Work	3	0	3
8	Young Kid (below age 3)	1	1	2
9	Factory Worker	1	1	2
10	Nothing Specific	9	2	11
11	Unidentified	2	1	3
12	Others	5	1	6
	Total	115	36	151

31. Problem wise duration of stay in emergency shelter

Duration of stay	Problems	Gender		Total
		Boy	Girl	
(1 - 4) days	Physical Abuse (Torture)	2	2	4
	Labor Exploitation	17	0	17
	Lost	13	5	18
	Neglect	2	1	3
	Trafficking	11	0	11
	Child Delinquency	4	1	5
	Psycho-Social Problem	1	0	1
	Careless to Children	1	0	1
	Child Marriage	4	2	6
	HIV / AIDS	1	0	1
	Others	3	0	3
	Total	59	11	70
(5 - 8) days	Physical Abuse (Torture)	0	2	2
	Sexual Abuse	0	3	3
	Labor Exploitation	5	2	7
	Lost	0	3	3
	Neglect	4	1	5
	Trafficking	2	0	2
	Child Delinquency	1	0	1
	Family Conflict	1	0	1
	Careless to Children	3	0	3
	Mentally Challenged	1	0	1
	Request for Shelter	1	0	1
	Total	18	11	29
(9 - 12) days	Sexual Abuse	0	1	1
	Labor Exploitation	7	1	8
	Lost	4	0	4
	Family Conflict	0	1	1
	Careless to Children	3	0	3
	Request for Shelter	0	1	1
	Total	14	4	18
(13 - 16) days	Physical Abuse (Torture)	1	0	1
	Labor Exploitation	1	0	1
	Neglect	2	0	2
	Child Marriage	0	1	1
	Total	4	1	5
More than 16 days	Physical Abuse (Torture)	1	0	1
	Mental Abuse (Torture)	0	1	1

	Sexual Abuse	0	2	2
	Labor Exploitation	3	3	6
	Lost	2	0	2
	Neglect	5	1	6
	Careless to Children	9	2	11
	Total	20	9	29
Total		115	36	151

32. Background wise duration of stay in emergency shelter

Duration of stay	Background	Gender		Total
		Boy	Girl	
(1 - 4) days	Student	25	8	33
	Domestic Worker	1	1	2
	Hotel Worker	13	1	14
	Transportation Worker	5	0	5
	Street Children	3	0	3
	Construction Work	3	0	3
	Nothing Specific	4	0	4
	Others	5	1	6
	Total	59	11	70
(5 - 8) days	Student	5	5	10
	Domestic Worker	0	1	1
	Hotel Worker	6	3	9
	Carpet Labor	0	1	1
	Transportation Worker	3	0	3
	Street Children	1	0	1
	Nothing Specific	3	1	4
	Total	18	11	29
(9 - 12) days	Student	3	1	4
	Domestic Worker	0	1	1
	Hotel Worker	8	0	8
	Street Children	2	0	2
	Young Kid (below age 3)	0	1	1
	Factory Worker	1	0	1
	Nothing Specific	0	1	1
	Total	14	4	18
(13 - 16) days	Student	3	0	3
	Hotel Worker	1	1	2
	Total	4	1	5
More than 16 days	Student	12	3	15
	Domestic Worker	0	4	4

	Hotel Worker	3	0	3
	Young Kid (below age 3)	1	0	1
	Factory Worker	0	1	1
	Nothing Specific	2	0	2
	Unidentified	2	1	3
	Total	20	9	29
Total		115	36	151

33. Legal service to the children facing different problems

S. No.	Problems	Gender		Total
		Boy	Girl	
1	Physical Abuse (Torture)	2	2	4
2	Sexual Abuse	0	6	6
3	Labor Exploitation	19	5	24
4	Trafficking	2	1	3
5	Child Delinquency	4	0	4
6	Careless to Children	7	1	8
7	Child Marriage	0	3	3
8	Telephone Abuse	0	1	1
	Total	34	19	53

34. Legal cases ended through

Case ended through	Problems	Gender		Total
		Boy	Girl	
Mediation	Physical Abuse (Torture)	1	0	1
	Labor Exploitation	1	0	1
	Child Marriage	0	1	1
	Telephone Abuse	0	1	1
	Total	2	2	4
Negotiation (Police/DAO/Labor Office)	Physical Abuse (Torture)	1	2	3
	Corporal Punishment	2	0	2
	Labor Exploitation	5	4	9
	Child Delinquency	7	0	7
	Total	15	6	21
Court	Sexual Abuse	0	1	1
	Total	0	1	1
Case Hostile	Physical Abuse (Torture)	1	0	1
	Sexual Abuse	0	3	3
	Corporal Punishment	1	0	1
	Labor Exploitation	2	0	2

	Total	4	3	7
Still in Process	Physical Abuse (Torture)	1	0	1
	Sexual Abuse	0	7	7
	Labor Exploitation	12	1	13
	Trafficking	2	1	3
	Child Marriage	0	2	2
	Total	15	11	26
CCWB	Careless to Children	6	1	7
	Total	6	1	7
Total		42	24	66

35. Psycho-social counseling

S. No.	Psycho-social counseling	Gender		Total
		Boy	Girl	
1	Individual psycho-social counseling	36	17	53
2	Motivational counseling to child	79	37	116
3	Motivational counseling to family	45	17	62
4	Family Counseling	41	18	59
5	Group Counseling	30	6	36
6	Legal Counseling	1	7	8
7	Telephone Counseling	33	18	51

36. Problem wise segregation of referred children

Referred to	Problems	Gender		Total
		Boy	Girl	
CWIN Balika Peace Home	Sexual Abuse	0	1	1
	Total	0	1	1
Long Term Shelter Homes	Neglect	2	1	3
	Careless to Children	1	0	1
	HIV / AIDS	1	0	1
	Physical Disable	1	0	1
	Total	5	1	6
CHN-Kathmandu	Lost	4	0	4
	Total	4	0	4
CHN-Kaski	Child Marriage	0	1	1
	Physical Disable	1	0	1
	Total	1	1	2
CHN-Banke	Physical Abuse (Torture)	1	0	1

	Sexual Abuse	0	1	1
	Total	1	1	2
CHN-Makwanpur	Labor Exploitation	0	1	1
	Neglect	1	1	2
	Child Marriage	0	2	2
	Total	1	4	5
CHN-Morang	Physical Abuse (Torture)	1	0	1
	Corporal Punishment	1	0	1
	Neglect	1	0	1
	Orphaned	0	1	1
	Child Delinquency	2	0	2
	Total	5	1	6
Police	Labor Exploitation	1	0	1
	Lost	1	0	1
	Neglect	1	0	1
	Orphaned	1	0	1
	Child Delinquency	0	1	1
	Total	4	1	5
CCWB	Physical Abuse (Torture)	0	1	1
	Labor Exploitation	2	1	3
	Sick	2	0	2
	Neglect	0	2	2
	Careless to Children	7	2	9
	Others	1	0	1
	Total	12	6	18
DCWB	Physical Abuse (Torture)	1	0	1
	Sexual Abuse	0	3	3
	Corporal Punishment	1	0	1
	Labor Exploitation	0	2	2
	Sponsor (ES)	3	0	3
	Neglect	1	1	2
	Orphaned	8	4	12
	Request for Shelter	3	1	4
	Total	17	11	28
Hospital	Sick	2	1	3
	Physical Disable	1	0	1
	Total	3	1	4
Others	Labor Exploitation	3	0	3
	Lost	2	0	2

	Sick	1	0	1
	Total	6	0	6
Total		59	28	87

37. Group Intervention by Child Helpline

37.1 Case of child molestation

Registered Helpline – Kathmandu

Number of children – 4 girls

Source of information – Print Media

Background of the children – Student

Case – Child Molestation

Helpline Intervention – Follow Up of the case

Government authorities' involvement – Police, DCWB

37.2 Case of careless to children

Registered Helpline – Kathmandu

Number of children – 2 boys / 11 girls

Source of information – Police

Background of the children – Student

Case – Careless to children

Helpline Intervention – Ambulance Service, Rescue, Referral

Government authorities' involvement - CCWB